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Welcome

**Spotlight 9 - keeping you in touch with the latest Adult Learning news across the region and nationally.**

We look forward to receiving your feedback and any information that you would like to be included in future newsletters.

**In this issue:**

- **Update on latest government guidelines**
- **2019-20 Learner Feedback**
- **On-line Learner Registration Process**
- **Monthly Report (Pastoral Support)**
- **Meeting dates**

*Please circulate our newsletter to everyone working on projects for the Adult Learning Service, and to anyone that you feel may be interested in learning more about what we do!*

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## SERVICE NEWS

Following the announcement from the Prime Minister Boris Johnson on Monday, 4<sup>th</sup> January, residents living in England have been asked to immediately follow the guidance of a [national lockdown](#) until at least the middle of February.

In line with government guidance, our latest advice for providers is to continue to deliver on-line courses or move to on-line delivery where possible.

In this academic year the impact of the Covid-19 pandemic means that the Service has to work flexibly and be responsive to local and national lockdowns and local tier restrictions at very short notice.

We thank all of our subcontractors for their continued commitment to providing high quality provision to our learners in Suffolk in these difficult circumstances.

The Adult Learning Service Team are here to help and support and will keep you updated of the latest information.

Latest Government guideline links:

[Contingency framework: education and childcare settings \(excluding universities\) - GOV.UK \(www.gov.uk\)](#) Updated 1<sup>st</sup> January 2021

[Further education \(FE\) operational guidance - GOV.UK \(www.gov.uk\)](#)

Updated 31<sup>st</sup> December 2021 (*due to be updated following recent changes.*)

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## LEARNER VOICE



This month we wanted to highlight some of the amazing Learner Feedback that our subcontractors included in their 2019-20 Self-Assessment Reports:



**“Without having done this English course I would have never been able to complete the application form to become a dog foster carer nor have the confidence to apply for it, so I am really appreciative and grateful to RF.”** *Learner, Realise Futures*



*“Before the course, I was very uncertain and I didn't have the confidence to apply to any degree apprenticeships during my last year of college. I lacked work experience and hadn't been able to pursue my hobbies or interests. Lockdown affected my plans in that I didn't get to end college properly, nor was I able to get careers advice and support during my remaining time there. I hoped the courses I attended (Step Up Apprenticeships and Construction) would boost my confidence and employment prospects so I can fulfil my hopes of obtaining a degree apprenticeship. They have already helped me recognise and develop my strengths and I've been able to construct a CV I am proud of.”* *Learner, Inspire Suffolk*



**“I had a great time thank you all for taking time out of your day to go this really made my day:) don't know what I would do without your support it means everything.”** *Learner, Out Loud Music*



*“I like English classes because I learning more in the class and I can see other people. They speak English too. I am speaking better than before.”* *Learner, Ipswich Community Media*



**“Definitely would recommend it to others. It's worked really well – all my activities stopped so this has given me a day of my week back in a time where normality on a weekly basis isn't commonplace. The course has really got me looking at things closer and I hope to continue doing this now that the program has finished.”** *Learner, West Stow Country Park*



*“One of our tenants is doing their (GLT) on-line learning and it has transformed him – he is excited about what he is learning, he is positive, his routine is now more structured and he is reading books related to his course. I have been deeply impressed with the way that they (GLT) reached out to those who had attended or registered interest in their outdoor courses.”* *Partner Quote, Green Light Trust*



"I am now feeling so much confident, better about myself, motivated (among other things thanks to you and the course) and have started looking for work, and to apply for jobs."  
Learner, Sentinel Leisure Trust

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## CONTRACT CATCH-UP

### *Catch up on meetings, data, events and updates*

- **On-line Learner Registration:** Following the national lockdown, all providers are asked to follow the same process as we advised in May 2020. A copy of this process is **attached** in PDF to the newsletter, together with a copy of the ([SC03b](#)) *2020-21 Learner Registration Form CLF - virtual learning agreement*.
- **2019-20 Self-Assessment Report (SAR):** The final SAR will be presented at the Governing Board Meeting in January. Thank you to all of our 2019-20 subcontractors for submitting their individual SARs and for their contributions to the planning meetings.
- **Suffolk 2020 Fund – Adult Learning Service Digital Transformation Project:** We are very excited to announce that we have received news this week that we have been awarded additional funding from the Suffolk County Council [Suffolk 2020 Fund](#) to extend access to the Adult Learning Service to those in digital poverty, to provide learners with access to technology and support and to enable them to enhance their skills and knowledge to secure employment and support their children to learn. We will have more information to share with you soon
- **Network & Moderation Meeting – Friday, 22<sup>nd</sup> January:** Held virtually via Teams from 10.30am to 1.00pm
- **Quality Deep-Dive Visits:** The second round of visits to all providers will commence mid-January.
- **Adult Learning Service 2020-21 Staff Survey:** We will shortly be sending out the first of our Staff Surveys to all of our providers to capture the feedback from all team members currently working on 2020-21 delivery.



### **Latest SCC Guidance on Coronavirus (Covid-19):**

Visit our website on how to check central government and NHS advice, plus answers to common questions about COVID-19. [The Suffolk County Council COVID-19 website contains some frequently asked questions and is updated regularly](#)

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## Contact us:

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We look forward to receiving your feedback and any information that you would like to be included in future newsletters.

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